



## Harrison College Turns to Tools4ever for Increased Efficiency and Security of Managing Over 6,000 User Accounts

Seattle, WA, June 16, 2011 – Tools4ever, the market leader in Identity and Access Management solutions, is pleased to announce that Harrison College implemented Tools4ever's User Management Resource Administrator (UMRA) and Self Service Reset Password Management (SSRPM) solution. For Harrison College, an organization with over 6,000 student accounts, 900 staff accounts and an alumni of over 75,000, the establishment of robust identity and access management solutions was paramount in their continued evolution of efficient and secure user account management.

Harrison College has utilized Tools4ever's User Management Resource Administrator (UMRA) for its network provisioning and user account management with Google Apps. When Harrison decided to use Google Apps as its preferred cloud based application they knew they needed a robust user management solution that could simultaneously manage a large amount of student user accounts and provision them to Google Apps. With connections to over 130 different (cloud) applications and systems, UMRA is scalable to meet the additional needs for Harrison College.

Jason Stele, Assistant Director of Information Services, Harrison College had this to say about Tools4ever and UMRA; "We could have never brought on student email or student Active Directory accounts without Tools4ever. They helped enable us to effectively manage large numbers of individual user accounts with minimal staff resources by leveraging UMRA."

Additionally, Harrison has implemented Tools4ever's Self Service Reset Password Management (SSRPM) which has enabled students to reset their own passwords 24/7. Because Harrison offers courses in the morning, afternoon and evening; as well as online courses, it was important that they offer a solution to their users that could be accessed outside of normal business hours. This has not only allowed password resets to happen after hours, but has also greatly reduced calls coming in during the normal work day.

The full case study text can be found at [www.tools4ever.com/information/](http://www.tools4ever.com/information/).

### About Harrison College

Harrison College is a contemporary, career-focused institution of Higher Education serving more than 6,000 students throughout the United States and Internationally. Harrison College has 12 campuses in Indiana and Ohio, two culinary schools in Indiana and North Carolina, and also offers courses online at [Harrison.edu](http://Harrison.edu). The institution grants Associates and Bachelor's degrees across five schools of study: Business, Health Sciences, Information Technology, Criminal Justice, and Veterinary Technology, as well as its culinary division, The Chef's Academy. Harrison College offers students a variety of learning

environments including online, traditional classroom or a combination of both. Harrison College is accredited by the Accrediting Council of Independent Colleges and Schools (ACICS) and is dedicated to excellence in higher learning. In addition, the College is currently a Candidate with The Higher Learning Commission, an affiliate of the North Central Association (HLC-NCA). Harrison College was founded in 1902 as Indiana Business College and has a rich history of preparing students for success in their chosen profession.

#### About Tools4ever

Tools4ever distinguishes itself with a no-nonsense approach and a low Total Cost of Ownership. In contrast to comparable Identity & Access Management solutions, Tools4ever provides a complete solution in several days rather than weeks or months. Partly thanks to this approach, Tools4ever is the undisputed Identity & Access Management market leader, with more than one million managed user accounts. Visit [www.tools4ever.com](http://www.tools4ever.com) for more information.

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